Hygiene

We recommend that all swimmers shower before and after their lesson. Please ensure that all hair gel/body lotions etc are removed - this will help to keep the water clean.

Your child should use the toilet before the lesson commences.

Please remember that outside shoes are not allowed on the poolside.

Safeguarding

In order to comply with Dudley Council's Safeguarding Policy, guidelines state that to protect people working in Sport and those visiting the centre, the following must be adhered to:

- **No photographs or video may be taken of children in the centre.**
- **No mobile phones, tablets or other electronic devices such as ipads and kindles are permitted in the changing rooms and on poolside.**

Dates for your Diary

Please note that our courses follow the Dudley MBC school term

Course start date
Monday 25 April 2022

Course end date
Monday 25 July 2022

Excluding
Monday 2 May 2022
Monday 30 May to Sunday 4 June 2022

Parent Watch Week
Monday 6 June to Sunday 12 June 2022

Long Distance Testing (By invitation only)
Sunday 10 July 2022

Re-enrolment week
Monday 11 July 2022 to Sunday 17 July 2022

Junior Swimming Lessons

Your Guide to Junior Swimming Lessons at Crystal Leisure Centre

Bell Street
Stourbridge
West Midlands
DY8 1AE

Visit: www.dbleisure.co.uk
Email: dbleisure@dudley.gov.uk
Call: 01384 812800

Let's Get Healthy Dudley

Dudley Metropolitan Borough Council

General Information

Each lesson lasts for 30 minutes.

Please ensure that all property is locked in a locker and not left in the changing room or poolside. Dudley Council is not responsible for items lost or damaged.

Please enter the 25m pool lessons via the separate male/female group changing rooms.

Exit from the pool is via the corridor between the 25m pool and leisure pool.

We would respectfully ask that parents arrive in time to collect their child from their lessons.

Swimming Levels

The centre follows the Swim England National Teaching Plan and works through all the differing levels from non-swimmers or beginners to stage 7 of the National Teaching Plan. From this, there can then be a progression to local swimming clubs e.g. Stourbridge Swimming Club.

Please note: Any child required to attend either stage testing or long distance awards will be notified approximately two weeks in advance.

Payments / Enrolments

All payments must be made in advance for the term's swimming lessons

Enrolments take place as detailed on the back of this leaflet.

Failure to re-enrol your child may result in the loss of their place on the next term's swimming lessons. Whilst every effort will be made to ensure your child can carry on with lessons, he/she may have to be placed on the waiting list to await another suitable space.

Payments per term will vary depending on the length of the school term.

There is no entitlement to any refund or credits for lessons not attended.

Any lessons refunded will incur an administration charge of £10.

Please be aware that in order to move up a class, your child may be required to move to a different time/day/teacher.

Badges

Badges will be taken at the teacher's discretion and can be purchased from reception. Your child will be handed a slip of paper when he/she has reached the required standard for the level of badge awarded. Please take the slip of paper to reception to purchase the relevant badge.

Poolside Etiquette

Parents may watch their child during Parent Watch Week which occurs once each term - this date is listed on the back of the leaflet. During this week, parents can enter onto the poolside to watch their child's lesson and see how they are progressing.

Children are NOT allowed to run around the poolside and must be still and quiet while waiting for the lesson to start.
Children who display disruptive tendencies in the lessons can greatly affect the other children and may be asked to leave as:

- It distracts other children from listening and learning
- It is dangerous for themselves and for others

Rudeness and bad language will not be tolerated.

If a child continues to be disruptive, even after the teacher has pointed out that their behaviour is not acceptable, the child will be removed from the lesson and will not be allowed to return unless the parent can guarantee their behaviour. In these instances, no refund of monies paid will be given.

If you have a problem or query regarding the lessons, please telephone and ask to speak to the Swimming Administrator. If the Administrator is not on-site when you call, please leave a message and you will be contacted as soon as possible.

Safety Regulations

Changing rooms - If accompanying a child under the age of eight into a changing room, the correct changing room (appropriate to the gender of the parent) **MUST** be used.
All children over the age of eight must use the changing rooms appropriate to **their** own gender.
All jewellery must be removed prior to your child's swimming lessons commencing and hair must be tied back. Alternatively, a swimming cap should be worn.

The fire alarm is a continuous alarm noise. If it activates during the lesson please do not come onto poolside to fetch your child. The pupils will exit the pool under the control of the teachers and centre staff and line up at the emergency exits. Parents are required to exit via the nearest emergency exit. DO NOT ENTER THE CHANGING ROOMS OR TRY TO COLLECT YOUR CHILD.